

Archipad After-Sales Service Solution

Posted on June 30, 2026 by Benoit

The Buyers Menu

The After-Sales Service module will be available in your project as soon as the After-Sales Service option is activated. You will find the Buyers menu located between the Drawings and Schedule menus.

On this screen, you will find a complete compilation of all information related to your construction project:

- **Zones:** Zones define buyer trade packages by grouping together information specific to each one. Each zone will contain dedicated details associated with it.
 - **Zone contacts:** In this section, you will find not only the buyers, but also the trade packages included in your construction project.
 - **Visits:** The “Visits” section allows you to schedule the interventions needed to resolve issues identified during the different phases managed by the After-Sales Service teams. It also provides an overview of past and upcoming visits.
 - **The Observations section** allows you to report a defect directly from a drawing and assign it to the relevant contractors.
 - **Drawings, reports, and documents** such as handover inspections and/or notarial deeds.

Only punch list items raised during buyer visits are accessible in Archipad After-Sales Service. To view construction site punch list items, simply use the other tabs

available in Archipad Cloud.

Archipad

PRESENTATION - Projet D mo - Immeuble Belleville

BB

Informations

Plans

Acqu reurs

Planning

Visites

Observations

Remarques

DigitForm

Rapports

Tableau de bord

Appartement 101

Appartement 201

Appartement 301

Parties communes

Nom de la zone

Appartement 201

CONTACTS RELATIFS   LA ZONE

R�le	Contact	Email	Soci�t�
Acqu�reur	Faissal	faissal@bigsool.com	

VISITES

Date	Heure	Titre	Phase
Historique			
23/10/2025	16:28	Livraison 201	Livraison

OBSERVATIONS

#	Plan	Localisation	Description	Phase	Cr��	Date lev��	Lot de travaux
Observations Accept��es							
5	Apparteme 201	cuisine	carrelage fissur�	GPA	28/10/2025		10 - Rev�tements de sols souples
4	Apparteme 201	S�jour	trappe � remplacer	30 jours	28/10/2025		7 - Plomberie & CVCD
1	Apparteme 201	S�jour	Reprise de peinture � pr�voir	Livraison	23/10/2025		11 - Peinture

In Archipad Developer, each buyer trade package has a defined zone containing the property drawings and essential buyer information (name, email, phone number). This data allows the buyer to access Archipad After-Sales Service and select their property zone. Any changes made in Archipad Developer are automatically updated in Archipad After-Sales Service.