

What should you do if you encounter an unexpected error in Archipad?

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If you encounter an unexpected error, here are the steps to follow in order:

1. **Check that your browser is up to date**, and update it if necessary.
2. **Reload the page.**
3. **If the problem persists**, log out and then log back into your account, and try again.
4. **If the error continues** despite these steps, contact us by specifying the action you were performing when the error occurred (and a screenshot if possible) so we can investigate more quickly.