

Why is my report sending from my tablet failing?

Posted on June 30, 2026 by Smaheine

Reports are sent via the iPad's **Mail app**.

If an email remains stuck in the outbox:

□ Verify that your Mail account is correctly configured in **Settings → Mail → Accounts**.

□ Make sure your email address is properly configured and functional.

For configuration, you can consult the official Apple guide: [Set up email on your iPad](#).

△ Archipad does not use third-party applications (Outlook, Gmail...) for sending reports.